



OAKS Distributed Work Management Plan

Prepared

for

The State of Ohio

OAKS Project

Prepared By

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	Originator:	<i>Andrew W. Gordon</i>
Contact Information:	Author:	<i>Andrew W. Gordon</i>
	Phone:	<i>614-387-3001</i>
	E-mail Address:	<i>Andrew.Gordont@oaks.state.oh.us</i>

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1 Introduction

The purpose of the Distributed Work Management Plan is to describe how work is being done in multiple physical locations to support the objectives of the OAKS program.

2 Distributed Work Management On OAKS

There is very little distributed work management required for the OAKS Program. All (except 2 full time employees) Accenture Team employees and subcontractors, staffed on the OAKS project, work with the State OAKS staff located at 274 E. First Avenue, suite 200, in Columbus Ohio, and the adjacent building.

Accenture is a global corporate entity. As such virtually all of the Accenture support services are located in several disparate geographic locations, however this point is irrelevant regarding the client since these services are to support the Accenture personnel, and will have virtually no direct contact with client personnel.

The following table illustrates the various Accenture support services and their respective locations:

Accenture Provided Service	Location
Project Server Support (for maintaining work plan and performance management metrics)	Reston, VA
BI Designer (configuration management tool and document repository)	Chicago, IL
Microsoft SharePoint Services (OAKS Virtual Team Site)	Manila, Philippines
Knowledge Management Services (Accenture KX)	Manila, Philippines
Software Engineering Environments (PeopleSoft Platform Hardware and Software support)	Cincinnati, Ohio

Table 1 - Accenture Distributed Work Services

As stated previously, there are two full time resources staffed to the OAKS program located in a different geographic location. These two resources support the various technical environments required for meeting the OAKS project objectives:

- Demonstration Environment
- Out of the box Sys Environment
- Configuration Environment
- Development Environment
- Test Environment
- Payroll Simulation Test Environment
- Conversion Environment



Ohio Administrative Knowledge System

OAKS → Transforming the Way Ohio Does Business

- Training Environment
- Model Office Environment

While these environments are physically located in Cincinnati, all work regarding OAKS will be done at the OAKS project office. The two environment support resources are chargeable to the OAKS program, and report directly to the Accenture Team technical team lead.